

Burgtec 5 Year Manufacturer's Warranty

Subject to any express or implied statutory requirements, Burgtec gives the following back to base warranty.

Warranty Term: 5 years from purchase date

Terms and Conditions:

This warranty is non-transferable and extends only to the original purchaser of Burgtec products (the Client).

- This warranty is offered on a Single Shift basis for commercial applications. 'Single Shift' means use of the product for up to 40 hours per week as a part of a single shift in the Client's business. Examples on Non-commercial applications are aged care, hospitality and educational facilities.
- This warranty is offered on the basis that the warranted product is used only for the purpose for which it was designed and intended.
- This warranty covers defects in material and workmanship. Normal wear and tear, natural variations in veneers, timber, fabric and leather are not considered defects.
- This warranty does not apply to:
 - any abnormal wear and tear;
 - damage caused by accident, neglect, misuse, improper operation or improper installation carried out by others without Burgtec supervision; or
 - electrical and electronic components of any Products supplied. These are excluded from the operation of this Warranty;
 - house fabrics or other textile components incorporated into Burgtec products;
 - finishes including laminates, fabrics, veneers and other finishes supplied to Burgtec by other manufacturers or suppliers. These may be warranted by the original manufacturer and where the terms of the original manufacturer's warranty permit, that warranty will be assigned to the original purchaser by Burgtec;
 - castors fitted to chairs or mobile furniture items as classed as a moving wearing part so they are covered for 5 months from the purchase date only.
- During the warranty period, all disassembly, reconfiguration, assembly or any other work or repair to Burgtec products must be carried out by an authorised Burgtec representative or under Burgtec supervision. If any person other than an authorised Burgtec representative carries out any work, the warranty is deemed void.
- If a product is believed to be defective, written notice of the defect must be given to Burgtec within the Warranty Period and the product must be returned by the original Client at its cost to Burgtec headquarters at 23 Awaba Street, Lisarow NSW 2250 for inspection by Burgtec UNLESS otherwise noted in a purchase contract with the client.
- Burgtec undertakes to repair or replace (at its option), any component of your new workstation, storage, or furniture found to be faulty in material or workmanship within the Warranty Period. If Burgtec's inspection finds fault in material or workmanship, work will be carried out no cost.
- All freight costs involved in the return of the goods must be paid for by the client. A copy of the invoice evidencing the sale is to be included with the goods.